#### What To Do If A Death Has Occurred

Since most deaths occur in health care institutions such as hospitals and nursing homes, the attending staff may provide you with some preliminary information. If the death occurs at home, please notify the physician or attending registered nurse (if the death was unexpected or if there are any peculiar circumstances, phone the Police immediately). If the deceased was under hospice care at home, they should have left some basic information for you to follow. No matter what circumstance, our brief checklist will help you along the way.

#### **First Step: Initial Contact**

- Contact Doctor, Nurse, Coroner or Police if necessary
- Contact our Funeral Home by phone at 586-731-4150 we are available 24 hours / day.
  - o When you call, we will ask you these questions:
    - What is the full name of your loved one who died?
    - Where did your loved one die? And are they still at that location?
    - Who is the next of kin and what is their contact information?
    - What is your name and your contact information (if you are not the next of kin)?
    - Does your loved one have a pre-arranged funeral with our firm?

#### **Second Step: Completing Funeral and / or Cremation Arrangements**

- Set an appointment time with us for you to come to the funeral home (or we can meet you at your residence or other location if you desire) to complete the details of the arrangements.
- For the arrangement, we will ask you to have information and items that we need to complete the arrangements such as:
  - o Vital Statistical information for your loved one including:
  - Date and place of birth (city and state)
  - o Parents names, including mother's maiden name
  - o Marital status and spouse's full name
  - o Education information
  - Social security number
  - o Veteran's information including discharge papers / claim number
  - Pre-arrangement documentation (if applicable)
  - o Cemetery lot documentation (if applicable)
  - o A recent photograph
  - Clothing for your loved one
- Deciding on the location of the services this can be at our facilities, your church or other facility that is appropriate for hosting services
- Contact the Clergy / Celebrant / Officiant who will be presiding at the service we can also guide you if the family wishes to emcee the service
- Set the time for the service
- Choose the disposition for the deceased either burial, cremation or entombment
- Compose obituary with our assistance if you wish (there is no additional fee for this service) the information needed includes: a photo, age, place of birth, list of surviving family members, list of predeceased family members (if desired), occupation, education, memberships, military service, hobbies and activities, the details of the service, donations to a particular charity (if desired) again, we will

help you with the obituary and post it on our website, plus submit it to any appropriate newspapers (if desired)

- Determine the number of death certificate copies that you will need and we will order them for you
- Identify family / friends to serve as pallbearers people in poor health can be named honorary pallbearers

#### Third Step: After the Arrangements and Before the Service

- Prepare a list of family, friends and business colleagues to be notified we will provide you with an email to be sent to them with all of the service and obituary information
- Notify all organizations such as church, groups and associations we will provide you with an email for this purpose as well
- Start a notebook or list to keep a record of visitors, flowers and other gifts that are delivered to the house and funeral home if anything is delivered to the funeral home, we will notify you right away
- People will let you know "Please let us know if there is anything that we can do" so be prepared (and don't feel bad) to accept this generosity make a list of items and tasks such as meals (let them know if there are any special food allergies), household duties (including cleaning or mowing the lawn) and transportation (for out of town family or friends or even picking up kids from school) again don't feel bad accepting this help, your friends want to help but usually don't know what to offer
- Arrange for child care (if necessary) although we strongly suggest that all family members be present at the service

### **Fourth Step: After the Service**

- Set an appointment with our After Care Specialist (there is no additional charge for this service) to help you get organized to settle the estate and will assist you in filling out forms and contacting the appropriate agencies, including:
- Notifying the bank of the death
- Notifying insurance companies
- Contacting the lawyer if necessary
- Cancel credit cards and driver's license, and submit phone number to Do Not Call lists
- Create a list of people and organization to send thank you cards to consider sending a copy of the memorial folder to those who were not able to attend the service we will provide you with 20 thank you cards, let us know if you need more

If you have more detailed questions on what steps to take next or if you are ready for us to assist you, call 586-731-4150 any time, day or night – we are here to help you.

Paul Gramer, Owner Gramer Funeral Homes info@gramerfuneralhome.com 586-731-4150

## **Funeral Planning Checklist**

| Recording Personal Information          | Making Specific Selections                                    | People to Contact                         |  |
|---|---|---|--|
| (See Funeral Information Sheet)         | Select casket or cremation container                          | ☐ Extended family & friends               |  |
|   | Select burial vault or cremation urn                          | Doctor (G.P. or Specialist)               |  |
| ☐ Full legal name                       | Choose cemetery   | ☐ Accountant                              |  |
| ☐ Residence                             | Select burial or cremation plot                               | ☐ Lawyer                                  |  |
| □ Date of birth                         | Decide whether above or below                                 | ☐ Employer                                |  |
| □ Place of birth                        | ground  | Insurance agent                           |  |
| ☐ Citizenship                           | Select memorial grave marker &                                | ☐ Creditors                               |  |
| Personal Health number                  | inscription   | Clubs, unions & organizations             |  |
| Social Security number                  | Select memorial register                                      | Financial advisor / banker                |  |
| Length of time in state                 | Select memorial folders &                                     | ☐ Bereavement counselor if needed         |  |
| Occupation                              | acknowledgment cards  |   |  |
| <ul><li>Business or industry</li></ul>  | Choose floral arrangement                                     | Pay for the Following Services            |  |
| Marital status                          |   |   |  |
| Spouse's full name                      | Participants  | ☐ Funeral service                         |  |
| ☐ Father's name                         |   | ☐ Cemetery plot, perpetual care &         |  |
| Mother's maiden name                    | Clergy or officiant   | interment fees                            |  |
| Next of kin / Executor's full name      | Organist or other musical                                     | ☐ Grave memorial, inscription &           |  |
| Next of kin's address                   | □ Pallbearers   | installation                              |  |
| Nest of kin's relationship              | Family or friend to perform eulogy                            | ☐ Service participants                    |  |
| ■ Doctor's name & address               | Family or friend to read scripture or                         | ☐ Newspapers                              |  |
|   | participants  | □ Death Certificates                      |  |
| Making Service Choices                  |   | ☐ Flowers                                 |  |
|   | Transportation  | ☐ Food / catering for reception           |  |
| Choose a funeral home                   |   | ☐ Hospitals                               |  |
| Set time & date of service              | Transfer from place of death to                               | ☐ Ambulance                               |  |
| Choose location of service              | funeral home  |   |  |
| Apply for burial permit                 | Funeral coach   | Personal Data of Deceased                 |  |
| Apply for death certificates            | Clergy car  |   |  |
| Choose burial or cremation              | Family limousine  | ☐ Elementary school attended              |  |
| Request preparation and embalming       | Pallbearer limousine  | High school attended                      |  |
| Choose family viewing or visitation     | Funeral Escort  | University attended                       |  |
| Decide if jewelry is to remain or       |   | ☐ Military record                         |  |
| return                                  | Documents to Locate   | ☐ Family & professional history           |  |
| Supply clothing for deceased            |   | Offices or positions held                 |  |
| Select photographs to be displayed      | ☐ Will  | ☐ Accomplishments: personal &             |  |
| ☐ Select musical selections, hymns &    | Deed to cemetery plot   | professional                              |  |
| solos                                   | □ Birth certificate   | ☐ Citations                               |  |
| Select scripture or literature to be    | Marriage certificate  | ☐ Hobbies, activities and interests       |  |
| read                                    | Citizenship papers  | ☐ Charities & other special requests      |  |
| Compose & submit obituary               | Insurance policies  |   |  |
| Choose charity to direct donations to   | Bank documents  |   |  |
| □ Display religious or fraternal items  |   |   |  |
| -1 - 3                                  | ☐ Title to property   | Please note: the preceding list is only a |  |
| ☐ Arrange location & food for reception | <ul><li>Title to property</li><li>Vehicle ownership</li></ul> | guideline; actual arrangements will be    |  |
|   |   | , , ,                                     |  |

# **Funeral / Celebration of Life Planning Checklist**

| The First Step: Statistical Information   |        |  |               |  |  |  |
|---|--------|--|---------------|--|--|--|
| Deceased's Surname:   |        | Given Names:                               |               |  |  |  |
| Address:  |        |  |               |  |  |  |
| City:   | State: |  | Zip:          |  |  |  |
| Marital Status:   |        | Spouse's Name:                             |               |  |  |  |
| Occupation:   |        | Industry:                                  |               |  |  |  |
| Birthdate:  |        | Birthplace:                                |               |  |  |  |
| Father's Name:  |        | His Birthplace:                            |               |  |  |  |
| Mother's Name:  |        | Her Birthplace:                            |               |  |  |  |
| Executor:   |        | Relationship:                              | Relationship: |  |  |  |
| Address:  |        |  |               |  |  |  |
| City:   | State: |  | Zip:          |  |  |  |
| Phone:  |        | Email:                                     |               |  |  |  |
| Other Contacts:   |        | Phone:                                     |               |  |  |  |
| Other Contacts:   |        | Phone:                                     |               |  |  |  |
| Other Contacts:   |        | Phone:                                     |               |  |  |  |
| Doctor:   |        | Phone:                                     |               |  |  |  |
| The Second Step: A Time To Honor And Remember - The Service                                       |        |  |               |  |  |  |
| Service Location:   |        | Clergy:                                    |               |  |  |  |
| Burial / Cremation / Entombment   |        | Details / Location:                        |               |  |  |  |
| Circle all that apply: public visitation / private family viewing / witness cremation / reception |        |  |               |  |  |  |
| Music 1:  |        | Music 2:                                   |               |  |  |  |
| Solo:   |        | Prelude / Postlude:                        |               |  |  |  |
| Eulogist:   |        | Readers:                                   |               |  |  |  |
| Other Participants:   |        | Other Participants:                        |               |  |  |  |
| Casket: Metal / Solid Wood / Cloth / Rental   |        | Urn: Bronze / Steel / Solid Wood / Ceramic |               |  |  |  |
| Notes:  |        |  |               |  |  |  |
|   |        |  |               |  |  |  |
|   |        |  |               |  |  |  |
|   |        |  |               |  |  |  |
|   |        |  |               |  |  |  |
|   |        |  |               |  |  |  |

#### **Gramer Funeral Homes: A Celebration of One's Life!**

This worksheet should be filled in as a family group if possible. All blanks do not have to be filled in, this is only an outline and to be used as a guide to make the funeral service as meaningful as possible. Please have it ready when planning the funeral with the person conducting the service (ie. Clergy, Officiant, etc.)

| Nicknames                | (from spouse)        | (from parents)            | (from children) |
|--------------------------|----------------------|---------------------------|-----------------|
|                          | (from grandchildren) | (from friends)            | (from others)   |
|                          |                      |                           |                 |
|                          |                      |                           |                 |
| Hobbies:                 |                      |                           |                 |
| Sports:                  |                      |                           |                 |
| Memberships              |                      |                           |                 |
| Clubs, etc.:             |                      |                           |                 |
| ·<br>                    |                      | Favorites                 |                 |
| Scriptures,              |                      | Books &                   |                 |
| Poems, etc.:             |                      | Movies:                   |                 |
| Hymns:                   |                      | Music:                    |                 |
| Vacation:                |                      | Retreat:                  |                 |
| Places:                  |                      | Places:                   |                 |
|                          |                      | _                         |                 |
| Clothes:                 | _                    | Outings:                  |                 |
| Outfits: Other Comments: |                      | Restaurants:              |                 |
| Other Comments.          | Family               | and Friends Participation |                 |
| Eulogy:                  |                      | Readings:                 |                 |
|                          |                      | _                         |                 |
| Singing:                 |                      | Play Music:               |                 |
|                          |                      |                           |                 |
| Other:                   |                      | Other:                    |                 |